

EQUITY RESEARCH

September 9, 2022

ENGHOUSE SYSTEMS

Race To Migrate On-Premise To Cloud Continues

Our Conclusion

Enghouse reported a quarterly revenue miss that highlights a challenging macro environment. Declining demand for on-premise contact centre solutions continues to put pressure on the top line, with Enghouse prioritizing profitability over growth in a tough competitive environment. Euro-related FX headwinds are compounding the top-line weakness. Accelerated M&A could be upside, with \$230MM in cash on Enghouse's balance sheet and an increasingly attractive valuation environment. We maintain our Neutral rating and price target of \$33.50.

Key Points

IMG Mix Shifting To Cloud: The IMG division had revenue of \$55.1MM, down 16% Y/Y. While the depreciating euro is creating FX headwinds, the decline is also due to a shift in mix, with customers moving to multi-tenant or private clouds. The company has put in place a new 'Cloud Uplift Program' that is seeing some early traction to migrate existing on-premise customers to Enghouse' CCAAS or private cloud, but the majority of the IMG business remains on-premise. The company has also developed a somewhat unique channel partner strategy, providing solutions that allow the channel to sell Enghouse's SaaS or offer their own cloud offering using Enghouse's solutions, in addition to traditional on-premise solutions.

Capital Allocation: Enghouse ended the quarter with \$230MM in cash and no debt. The company continues to focus on M&A (spending \$6MM in FQ3), dividends (\$10.3MM) and most recently share buybacks (\$9MM) as uses of cash. While Enghouse has always included buybacks as part of the capital allocation strategy, this quarter was the first time in several years we have seen it execute on the buyback. We expect Enghouse to remain opportunistic around buybacks in the current valuation environment.

M&A Environment Improving: Enghouse noted that its actionable M&A pipeline continues to improve as valuations come in line with its financial criteria and rising rates impact both targets and potential acquirers. While historically Enghouse has focused on on-premise targets, we expect the company to shift to more cloud solutions. However, we do not expect the company to acquire targets that do not meet its profitability and payback criteria (healthy margins, 5-6 year payback period). We see Enghouse's focus on funding M&A with cash and cash flow as a differentiator in the current rising rate environment.

CIBC CAPITAL MARKETS

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Earnings Update

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Neutral

ENGH-TSX, Sector: Information	Technology
Current Price (9/9/22):	C\$29.98
Price Target (12-18 mos.):	C\$33.50

CIBC Estimates and Valuation

Coct. 31) 2020 2021 2022 EPS diluted 1.78A 1.66A 1.37E Prior 1.41E 1.41E Adj. EBITDA(mln) 176.8A 168.5A 139.7E Prior 146.1E 146.1E EPS diluted Q1 Q2 Q3 2021 0.37A 0.37A 0.38A 2022 0.39A 0.32A 0.33A Prior 0.35E 0.35E 0.35E Adj. EBITDA(mln) Q1 Q2 Q3 2021 44.5A 40.2A 41.7A 2022 38.6A 33.8A 32.5A Prior 36.6A 33.8A 32.5A Prior 36.4E 0.4E	1.33E
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2021 44.5A 40.2A 41.7A 2022 38.6A 33.8A 32.5A	
2022 38.6A 33.8A 32.5A	Q4
	42.1A
Prior 36.4E	34.9E
	37.4E
Valuation 2020 2021 2022	2023
P/E 16.9x 18.1x 21.8x	22.5x
EV/EBITDA 14.7x 15.4x 18.6x	18.9x

Stock Performance and Key Indicators

Enterprise Value:	C\$2,592M	Shares O/S:	55.4M
Market Cap.:	C\$1,660M	Float:	42.2M
52-wk Range:	C\$24.72 - C\$60.89	Div. / Yield:	C\$0.64/2.13%

TSX Composite Index vs. ENGH-TSX



Please see "Price Target Calculation and Key Risks to Price Target" information on page 5. For required regulatory disclosures please refer to "Important Disclosures" beginning on page 6.

Enghouse Systems (ENGH-TSX) — Neutral

Price (9/9/22) C\$29.98 12-18 mo. Price Target C\$33.50 Sector: Information Technology Stephanie Price, CFA +1 416-594-7047 Stephanie.Price@cibc.com

Peer Comparison	2020	2021	2022E	2023E
P/E - Canadian Software Consolida	27.1x	25.2x	19.6x	18.3x
P/E - Enghouse	31.0x	18.8x	22.7x	21.9x
EV/EBITDA - Canadian Software C	22.0x	30.1x	26.7x	24.1x
EV/EBITDA - Enghouse	17.2x	8.5x	8.7x	8.1x
P/CF - Canadian Software Consolic	24.2x	21.4x	-	-
P/CF - Enghouse	12.5x	21.4x	-	-
Key Financial Metrics	2020	2021	2022E	2023E
Sales Growth	30.6%	(7.3%)	(8.8%)	(1.9%)
Per Share Data	2020	2021	2022E	2023E
FCFPS	3.01	2.08	1.86	1.96
Diluted EPS	1.78	1.66	1.37	1.33
Wgt Avg # of Shares	55.0	55.2	55.3	55.4
FD Number of Shares	55.5	56.0	55.7	55.4
Income Statement	2020	2021	2022E	2023E
Revenue	504	467	426	418
Gross Profit	359	338	296	292
Gross Margin	71.2%	72.3%	69.5%	69.9%
Tot Operating Exp	182	169	156	155
OpEx (% of Revenue)	36.08%	36.18%	36.70%	37.00%
Adj. EBITDA	177	169	140	137
Adj EBITDA Margin	35.1%	36.1%	32.8%	32.9%
D&A	(57)	(55)	(46)	(44)
Interest Expense	(1)	(1)	(0)	Ó
Pretax profit	122	107	95	93
Tax Expense	23	15	19	20
Net Income	99	93	76	74
Net Margin	19.6%	19.9%	17.9%	17.6%
Cash Flow Statement	2020	2021	2022E	2023E
Net CFO	168	118	104	111
Capex	(3)	(3)	(1)	(3)
Free Cash Flow	166	115	103	108
Balance Sheet	2020	2021	2022E	2023E
Total Current Assets	357	304	337	401
Intangible Assets	124	102	76	44
Goodwill	217	223	221	223
Total Assets	764	675	673	700
ST Int-Bearing Debt	0	0	0	0
LT Int-Bearing Debt	0	0	0	0
Total Liabilities	267	220	201	198
Shareholders' Equity	496	454	472	501

Source: FactSet, Company Reports & CIBC World Markets Inc.

Company Profile

Enghouse Systems is a provider of enterprise software. Its strategy is to build a diverse software company through strategic acquisitions in the Contact Center, Networks and Transportation verticals.

Price Target (Base Case): C\$33.50

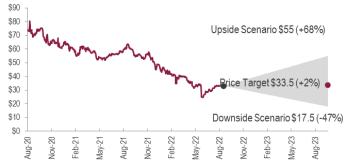
Our price target is calculated using -1% revenue growth, 34.1% EBITDA margins and an 10.5x EV/EBITDA multiple plus the present value of future acquisitions (\$3.50).

Upside Scenario: C\$55.00

Our upside scenario is calculated using 5% revenue growth, 36% EBITDA margins and a 16x EV/EBITDA multiple plus present value of future acquisitions.

Downside Scenario: C\$17.50

Our downside scenario is calculated using -5% revenue growth, 27.5% EBITDA margins and a 5x EV/Sales multiple plus the present value of future acquisitions.



Financial Summary

Revenue Growth: Enghouse reported revenue of \$102MM, below consensus and our estimate (\$107MM/ \$109MM). Adjusted EBITDA of \$32.5MM was down 22% Y/Y and below consensus and CIBCe (\$35.3MM/ \$36.4MM). FX was also a headwind in the quarter, with the depreciating euro impacting revenue by \$3.6MM.

Divisional Revenue: Consolidated license revenue of \$19.8MM was down 26% Y/Y and below our estimate (\$22.8MM), hosted and maintenance revenue of \$63.5MM was roughly in line with our estimate and down 7% Y/Y. Professional services revenue of \$16.8MM was down 11% Y/Y and hardware revenue of \$2MM was down versus \$3.6MM in FQ3/21.

Profitability: Adjusted EBITDA margin of 31.8% was below consensus (32.9%) and our estimate (33.4%), and down 360 bps Y/Y. The IMG group had adjusted operating profit margins of 36%, below our estimate of 40%. The AMG group had an operating profit margin of 40%, beating our 32% estimate.

		Q3-F2022					
	Actual	CIBCe	Cons	Q3-F2021	Y/Y%	Q2-F2022	Q/Q%
Consolidated							
Revenue (\$MM)	102	109	107	117.6	-13.2%	106	-4.0%
License	20	23	-	26.8	-26.1%	21	-7.5%
Hosted and maintenance services	64	63	-	68.4	-7.1%	64	-0.3%
Professional services	17	20	-	18.8	-10.8%	18	-6.3%
Hardware	2	4	-	3.6	-44.7%	3	-38.4%
EBITDA (\$MM)	32	36	35	41.7	-22.0%	34	-3.8%
EBITDA Margin	31.8%	33.4%	32.9%	35.4%	-10.2%	31.8%	0.1%
Adjusted EPS	0.33	0.35	0.33	0.38	-13.9%	0.32	2.2%
Operating Cash Flow (\$MM)	29	15	29	34	-13.1%	31	-6.4%

Exhibit 1: ENGH – Financial Summary, FQ3/21 To FQ3/22

Source: Company reports, FactSet and CIBC World Markets Inc.

Changes To Our Model: We have updated our model to reflect the weaker-than-expected Q3 results and have recalibrated our top-line assumptions for faster transition to the cloud and the current FX environment. We have also reduced our adjusted EBITDA margin by 70 bps in F23 given the expectation of increased spending related to the cloud transition.

Exhibit 2: ENGH – Changes To Our Model, F2021A To F2023E

	Revenues (\$MM)	EBITDA (\$MM)	Adjusted EPS	CFO (\$MM)
2021A	467	169	1.66	118
2022E				
CIBC est. – new	426	140	1.37	104
CIBC est. – prior	436	146	1.41	102
Consensus	432	143	1.43	105
2023E				
CIBC est. – new	418	137	1.33	111
CIBC est. – prior	432	147	1.41	114
Consensus	457	151	1.50	129

Source: Company reports, FactSet and CIBC World Markets Inc.

Environmental, Social and Governance (ESG) Metrics for ENGH-TSX

	CIBC	ESG N	letrics		
Governance Metrics	2017	2018	2019	2020	2021
Insider Ownership	29.8%	27.6%	26.9%	27.1%	22.5%
Board Gender Diversity	0.0%	0.0%	14.3%	14.3%	28%
Separation of Chair & CEO	NO	NO	NO	NO	NO
Dual-class Ownership?	NO	NO	NO	NO	NO
Disclose ESG Data?	NO	NO	NO	NO	NO
Social Metrics	2017	2018	2019	2020	2021
CEO Comp./Mkt Cap*	\$3.3	\$3.1	\$2.6	\$3.3	\$2
Diversity Targets	NO	NO	NO	NO	NO
Women Managers	20%	13%	13%	13%	13%
Environmental Metrics	2017	2018	2019	2020	2021
Emissions Intensity**	NA	NA	NA	NA	NA
Net-zero Targets?	NO	NO	NO	NO	NO

*CEO Compensation is shown as per thousand dollars of market capitalization

**Emissions Itensity calculated as total emitted CO2e divided by million \$ of CAD revenue

Sustainalytics Material ESG Issues

These are the Material ESG Issues driving the ESG Risk Report

24.5 Updated on Jun 19, 2022	+2.8 Momen		edium	Risk
NEGL	LOW	MED	HIGH	SEVERE
0-10	10-20	20-30	30-40	40+
Sus	tainalytics	ESG Risk Ra	ting Rank	ang
UNIVERSE		RANK		PERCENTILE
		(1 st = lo	west risk)	(1 st = lowest risk)
Global Unive	rse	6037 /14482		42nd
Software & Services INDUSTRY		625 /985		64th
Enterprise an Infrastructure SUBINDUSTRY	id e Software	295	/413	72nd

SUBINDUSTRY

Issue Name	ESG Risk Exposure	ESG Risk Management	ESG Risk Rating	Contribution to ESG Risk Rating
	Score Category	Score Category	Score Category	
Corporate Governance	9.0 High	44.3 Average	5.0 Medium	20.5%
Human Capital	7.2 Medium	12.6 Weak	6.3 High	25.9%
Product Governance	2.0 Low	7.5 Weak	1.8 Negligible	7.6%
Resource Use	1.8 Low	4.0 Weak	1.7 Negligible	7.1%
Business Ethics	2.7 Low	12.5 Weak	2.4 Low	9.7%
Data Privacy and Security	6.8 Medium	25.0 Average	5.4 Medium	22.2%
Carbon -Own Operations	1.8 Low	4.0 Weak	1.7 Negligible	7.1%
Overall	31.3 Low	23.4 Weak	24.5 Medium	100%

CIBC Quantitative Scorecard

With	in Sector		Within S&	P/TSX Com	ıp.
Style	Rank	Delta	Style	Rank	Delta
Value	8	0	Value	115	+123
Momentum	22	-2	Momentum	207	+198
Quality	4	0	Quality	13	+13
Market	26	-1	Market	202	+197
Low Volatility	12	+2	Low Volatility	119	+146
Growth	22	-1	Growth	198	+191
Note: Ranking out of 28 stocks Note: Ranking out of 237 stocks					
	General	Notes Behin	d the Quantitative Score	card	

Delta refers to the change in the ranking over the past month. Number of stocks "Within Sector" is defined by the number within the GICS. In the "Within S&P/TSX" category, we use all stocks in the S&P/TSX Composite. For detail on the Quant Factors included in each style above, please contact the CIBC Portfolio Strategy Team.

The table above is based upon quantitative, statistical, and mathematical analysis and is not intended to serve as a fundamental recommendation.

CIBC Technical Scorecard

	TSM		TSM
Factor	Score	Factor	Score
TSM	3	Momentum	С
Beta	0.96	MACD	В
Volatility	\downarrow	Alpha (Sector)	В
Trend	\leftrightarrow	Alpha (Index)	В
RSI	Neutral		

General Notes Behind the Technical Scorecard

TSM: The Trendspotting Matrix uses technical factors to score uptrend durability. **Momentum and alpha** metrics compare performance over one-month, one-quarter and one-year timeframes, outputting a rating from A to D.

Trend/Volatility metrics measure price deviations relative to underlying moving averages. RSI is an oscillator that provides mean-reversion estimations.

MACD is a momentum indicator rated from A to D based off the strength of its signal.

The table above is based upon a technical methodology that examines the past trading patterns and trades and is not intended to serve as a fundamental recommendation.

Price Target Calculation

Using the company's current capital structure we value Enghouse at 10.5x EV/2023E EBITDA. In addition, we add the present value of a future acquisition spend (\$4.40/share). This equates to a \$33.5 price target.

Key Risks To Price Target

The primary risks to our price target include the following: 1) ability to acquire; 2) retention of key personnel; 3) competition; 4) ability to scale.

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Stock Ratings	Abbreviation	Description
Outperformer	OP	Stock is expected to outperform similar stocks in the coverage universe during the next 12-18 months.
Neutral	NT	Stock is expected to perform in line with similar stocks in the coverage universe during the next 12-18 months.
Underperformer	UN	Stock is expected to underperform similar stocks in the coverage universe during the next 12-18 months.
Tender	TR	Shareholders are advised to tender shares to a specific offer as we do not believe a superior offer will materialize.
Not Rated	NR	CIBC World Markets does not maintain an investment recommendation on the stock.
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Sector Detings	Abbroviation	Description

Sector Ratings	Abbreviation	Description			
Overweight	0	Sector is expected to outperform the broader market averages.			
Marketweight	Μ	Sector is expected to equal the performance of the broader market averages.			
Underweight	U	Sector is expected to underperform the broader market averages.			
None	NA	Sector rating is not applicable.			

Note: Broader market averages refer to S&P 500 in the U.S. and S&P/TSX Composite in Canada.

CIBC World Markets Inc. Price Chart

For price and performance charts, please visit CIBC on the web at <u>https://researchcentral.cibccm.com/#/disclaimer-central-new</u> or write to CIBC World Markets Inc., 161 Bay Street, 4th Floor, Toronto, ON M5H 2S8, Attn: Research Disclosure Chart Request.

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(as of 09 Sep 2022)	Count	Percent	Inv. Banking Relationships	Count	Percent
Outperformer	166	53%	Outperformer	166	100%
Neutral	134	43%	Neutral	134	100%
Underperformer	8	3%	Underperformer	8	100%
Tender	3	1%	Tender	2	67%
Restricted	2	1%	Restricted	2	100%

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