

CIBC CAPITAL MARKETS

EQUITY RESEARCH

November 25, 2021

Industry Update

Facing Regulation – Bits & Bytes Weekly

Facial Recognition, A Contentious Topic

Our Conclusion

Clearview AI, a provider of facial-recognition software running on neural networks, recently ranked among top 10 in accuracy in a U.S. federal test that ranked 100 global facial recognition vendors. While facial recognition technology accuracy has been improved through the use of deep learning and matching algorithms, the technology is still highly controversial. Clearview's use of personally identifiable information without explicit consent has been heavily criticized and questions around the legality of the software loom large. Canada and Australia have both found Clearview AI in violation of privacy laws, and Australia has ordered the company to destroy all images and facial templates belonging to Australian residents. These negative headlines highlight the importance of clear data sharing policies and the need for independent review and consistent monitoring of surveillance technology to prevent misuse.

Key Points

By combining advanced AI technology and a willingness to operate in a legal gray zone, companies like Clearview AI have developed extremely effective facial recognition software. The company accurrately matched 99.86% of U.S. visa photos in the test noted above. Clearview AI uses images scraped from public domains such as Instagram, Venmo and LinkedIn to develop and train algorithms. This approach differs from traditional facial-recognition software that compares photographs to a small database of identifiable people. In the the EU, the General Data Protection Regulation (GDPR) regulates the technology. By contrast, many other jurisdictions do not have these types of regulations in place, enabling data scraping and data collection without consent.

Facial-recognition applications have moved beyond unlocking cell phones and are gaining traction in a number of use cases. According to Grandview Research, the industry is expected to grow at 15% CAGR to reach US\$12 billion of revenue worldwide by 2028. This growth is to be driven by adoption in different verticals, advancements such as 3D recognition, and cloud-based solutions. However, privacy concerns may limit the growth potential. There have been a number of challenges to facial recognition software. In 2020 the American Civil Liberties Union (ACLU) launched a lawsuit against the Department of Homeland Security (DHS)'s use of facial recognition technology at airports, and in May 2021, 40 advocacy groups demanded a ban on the use of Amazon's Rekognition software by police dpartments in the U.S. Amazon has since indefinitely extended its moratorium on sales to law enforcement, joining peers IBM and Microsoft in self-curbing the rollout of the technology. Meta/Facebook also recently announced it would stop using facial recognition features and would delete face data collected from users, citing privacy concerns.

Stephanie Price, CFA +1 416-594-7047 Stephanie.Price@cibc.com Scott Fletcher, CPA, CA +1 416-956-3229 Scott.Fletcher@cibc.com

> Natalie Zhang, CFA +1 416-581-2120 Natalie.Zhang@cibc.com

Sector: Information Technology

All figures in Canadian dollars unless otherwise stated.

In addition to the core concerns of mass surveillance and a lack of consent to collect data, questions around the efficacy of AI-powered facial recognition remain. Despite improvements in accuracy in the last decade, some research has found higher error rates in assessments on darker-skin tones and on women. As technologists layer on deep learning and neural network, critics are concerned that these biases could perpetuate, increasing the risk of racial and gender inequality.

Despite the global privacy concerns, China remains a proponent of wide deployment of facial recognition. The country continues to invest in facial recognition towers for mass surveillance embedded in a wider smart-city blueprint. It is also an early adopter of the technology in the private sector, where retail stores use facial recognition to reduce theft and to personalize the shopping experience. While Chinese tech companies have seen their overseas listing opportunities shrink, AI-focused giants are poring over plans to list domestically. SenseTime, which raised US\$5.2 billion across 12 rounds, recently received regulatory approval for its IPO on the Hong Kong Stock Exchange. The listing could raise as much as US\$2 billion. Its competitor Megvii (maker of FACE++) is readying for a list on China's Nasdaq-style STAR board.

The bar chart in Exhibit 1 shows the results of a consumer survey conducted by Getapp in 2020. While 75% surveyed were comfortable with the application of facial recognition technology in passport control, approval drops to 46% for police surveillance. The survey suggests that consumers have greater comfort level for practical security applications such as building access, but a reluctance for facial recognition to be used in non-security applications. Overall, only one-third of the respondents are comfortable having their face scanned by private companies (excluding healthcare providers). In a Nature.com study surveying 480 facial-recognition focused researchers, most respondents want additional regulations for the use of such technologies by companies. Sixty-six percent said notice should be displayed when facial recognition cameras are in use, and 61% think people should be able request what pictures are taken of them and what is done with the data.





Source: Getapp and CIBC World Markets Inc.

News Impacting Our Coverage

Research Highlight: CGI Inc. – Investor Day Outlines Digital Strategy

CGI hosted a virtual Investor Day on November 22. We provide a summary of key takeaways in our linked note below. We continue to see CGI as well positioned in a market that is seeing accelerated demand for digital solutions, with the company navigating a tight labour market well. Link to note

Research Highlight: Enghouse Systems – In The Midst Of A Strategic Process?

Bloomberg reported this week that Enghouse is exploring strategic options, including a potential sale of the business. Management did not corroborate the report, stating it does not comment on any type of M&A processes. Given the elevated valuation environment, we do not expect that Enghouse is looking at a larger acquisition and see it as more likely that the company might be looking to sell all or part of the business. More details are included in the **linked note**.

Constellation Announces Changes of Board Of Directors

Constellation Software's board of directors announced the resignation of Steve Scotchmer, and the appointment of Laurie Schultz. Mr. Scotchmer had been on the board since 2000. Ms. Schultz has more than 30 years of experience in the software and technology sectors, including leadership of software businesses across sectors spanning personal finance, small business accounting, SaaS, mid-market ERP, and GRC. She served as the President and CEO of Galvanize from 2011 until its sale in 2021.

Dye & Durham Partners With LAWPRO To Add TitlePlus To Unity

Dye & Durham announced it has entered into a new agreement with LAWPRO to make TitlePlus title insurance policies available on its practice management platform Unity. With the addition, Unity users will be able to order title insurance policies from TitlePlus directly in the solution, streamlining workflow.

Open Text Announces Acquisition Of Bricata

Open Text announced its acquisition of Bricata, a Maryland-based Network Detection & Response (NDR) technology company. Bricata provides NDR security technologies that analyze network traffic for potential threats, reducing false-positive security alerts while responding to actual threats. The acquisition of Bricata brings a number of MSSP partners including PwC and value added resellers including Optiv. With the acquisition, Open Text can now collect and analyze data from all sources across cloud, network, endpoints, email and webserver. Financial terms of the transaction were not disclosed.

CGI Accelerates Training For Employees Across Its U.S. IT Centers

CGI announced the launch of its new U.S. IT Center Academy for recent hires to enhance indemand skills among new hires. The move is expected to strengthen delivery capabilities across its U.S. IT centers. The company plans to hire and train an initial 1,000 employees over the next 18 months. Training includes JAVA programming, cloud, data engineering, IT apprenticeships and major platforms such as Salesforce, ServiceNow, and Microsoft Dynamics 365.



Company	Price	1 Week	1 Month	3 Month	6 Month	1 Year	Year To Date	52 Week High	52 Week Low
Software & Systems								-	
Constellation Software Inc	2244.00	0.7	(0.1)	4.6	27.8	50.3	35.8	2270.07	1463.54
Descartes Systems	83.32	(7.9)	1.7	10.2	43.5	46.1	42.5	91.39	55.63
Dye & Durham	41.74	(0.8)	11.0	(11.4)	(4.5)	NA	(17.4)	53.68	22.57
Enghouse Systems Limited	56.35	(1.7)	2.7	(6.6)	4.9	(14.4)	(8.6)	70.15	48.87
Open Text Corp	49.91	(4.5)	(0.8)	(7.5)	8.7	13.6	9.8	55.25	43.68
Kinaxis	201.96	(10.0)	5.8	2.2	42.4	9.6	12.0	229.98	124.05
Docebo, Inc.	91.03	(3.9)	(10.4)	(9.0)	40.2	40.8	10.0	117.55	47.22
Q4 Inc.	10.15	(9.5)	NA	NA	NA	NA	NA	12.05	10.17
Average		(4.7)	1.4	(2.5)	23.3	24.3	12.0		
Business Services									
Altus Group Ltd	65.02	(1.2)	(1.6)	(3.1)	8.5	35.0	32.3	70.39	47.10
CGI Group Inc	109.98	1.3	(3.8)	(0.2)	0.0	15.5	8.9	116.88	93.15
Information Services Corp	28.00	0.0	3.6	(9.1)	2.8	47.3	40.6	33.87	18.71
LifeWorks Inc	25.82	(3.4)	(19.5)	(27.4)	(24.1)	(12.2)	(16.8)	37.56	26.04
Softchoice Corporation	25.91	5.4	(11.5)	(26.4)	NA	NA	NA	45.74	19.71
Telus International	43.92	(0.1)	(10.6)	2.2	21.7	NA	NA	49.43	34.00
Average		0.3	(7.2)	(10.7)	1.8	21.4	16.3		
Indices									
S&P/TSX Composite Index	21638.96	(0.4)	1.2	4.7	10.1	24.5	23.6		
S&P 500 Index	4701.46	0.3	3.4	4.8	12.0	29.3	25.2		

Source: Company reports, FactSet and CIBC World Markets Inc.

231.15

5996.34

(1.5)

(1.3)

0.2

5.6

(1.6)

9.1

23.3

31.5

34.0

49.6

26.8

42.7

S&P/TSX Software Index

S&P500 Software Index

Exhibit 3: Software Stocks - Return Performance (%), 11/25/2020 - 11/25/2021



Exhibit 4: Business Services Stocks - Return Performance (%), 11/25/2020 - 11/25/2021





Exhibit 5: Software Stocks – Comp Table, 2020 - 2022E

	Enterprise		EV/S		E	V/EBITD	A		P/E	
	Value	C20	C21E	C22E	C20	C21E	C22E	C20	C21E	C22E
Enterprise Application Software										
Constellation Software Inc.*	37,474	9.4x	7.4x	6.6x	30.5x	25.1x	22.4x	44.9x	>50	33.6x
BlackBerry Limited*	5,866	6.1x	6.0x	5.4x	29.3x	>50	NEG	42.3x	>50	NEG
Sage Group plc	8,249	4.4x	4.4x	4.2x	17.7x	19.5x	18.2x	29.9x	33.2x	29.6x
Tyler Technologies, Inc.	20,430	18.3x	12.8x	11.0x	>50	47.2x	40.5x	>50	>50	>50
Roper Technologies, Inc.	60,689	11.0x	10.3x	9.8x	30.5x	27.1x	25.6x	38.1x	33.9x	31.6x
Enghouse Systems Limited	2,919	5.7x	6.1x	5.9x	15.5x	17.4x	17.1x	28.1x	35.6x	33.6x
Oracle Corporation	296,273	7.4x	7.1x	6.8x	15.1x	14.4x	13.9x	21.6x	20.0x	18.8x
SAP SE	155,570	5.7x	5.6x	5.4x	16.6x	17.5x	16.9x	22.1x	18.9x	22.3x
Enterprise Application Software A	verage	8.5x	7.5x	6.9x	22.2x	24.0x	22.1x	32.4x	28.3x	28.3x

Extended ERP										
Adobe Inc. Open Text Corporation	316,703 15,878	24.1x 4.8x	19.8x 4.6x	17.2x 4.5x	49.4x 12.4x	39.7x 12.5x	34.8x 11.8x	>50 15.4x	>50 15.9x	46.1x 14.5x
Manhattan Associates, Inc.	10,018	17.1x	15.3x	14.2x	>50	>50	>50	>50	>50	>50
Pegasystems Inc.	9,736	9.6x	7.8x	6.5x	>50	>50	>50	NEG	>50	>50
Software AG	2,351	2.8x	2.8x	2.6x	12.2x	13.9x	11.5x	20.5x	24.9x	19.8x
Fiserv, Inc.	85,942	6.2x	5.6x	5.2x	15.8x	13.3x	12.1x	22.5x	17.8x	15.3x
Extended ERP Average		10.8x	9.3x	8.4x	22.4x	19.8x	17.6x	19.4x	19.5x	23.9x

Descartes Systems Group Inc.	6,930	19.9x	16.4x	15.0x	48.9x	37.9x	34.2x	>50	>50	>50
Kinaxis, Inc.*	4,158	18.5x	16.7x	13.4x	>50	>50	>50	>50	>50	>50
Docebo, Inc.*	2,139	34.0x	20.5x	14.1x	NEG	NEG	NEG	NEG	NEG	NEG
Lightspeed Commerce Inc*	7,748	39.3x	17.0x	11.6x	NEG	NEG	NEG	NEG	NEG	NEG
Veeva Systems Inc Class A	43,045	30.0x	23.9x	20.0x	>50	>50	49.7x	>50	>50	>50
Shopify, Inc. Class A	199,090	>50	43.5x	32.7x	>50	>50	>50	>50	>50	>50
Q4 Inc*	270	6.7x	4.9x	3.9x	NEG	NEG	NEG	NEG	NEG	NEG
Ceridian HCM Holding, Inc.	17,568	20.9x	17.3x	14.8x	>50	>50	>50	>50	>50	>50
ServiceNow, Inc.	128,253	28.4x	21.8x	17.4x	>50	>50	>50	>50	>50	>50
Workday, Inc. Class A	68,169	16.0x	13.5x	11.3x	>50	47.1x	47.1x	>50	>50	>50
Software As A Service Average		23.7x	19.5x	15.4x	48.9x	42.5x	43.7x	>50	>50	>50

Infrastructure Vendors										
Citrix Systems, Inc.	11,669	3.6x	3.6x	3.5x	10.2x	10.8x	10.8x	13.9x	17.2x	15.9x
Microsoft Corporation	2,488,966	16.0x	13.6x	11.8x	33.5x	27.6x	23.6x	49.1x	39.4x	34.3x
Infrastructure Vendors Average		9.8x	8.6x	7.6x	21.8x	19.2x	17.2x	31.5x	28.3x	25.1x
Software Average		14.6x	12.6x	10.6x	24.1x	24.7x	24.4x	29.0x	25.7x	26.3x
*Share Price Converted to USD										

Exhibit 6: Business Services Stocks – Comp Table, 2020 - 2022E

	Enterprise	E	V/EBITDA			P/E			EV/S	
	Value	C20	C21E	C22E	C20	C21E	C22E	C20	C21E	C22E
Business & IT Services										
CGI Inc. Class A	28,671	11.7x	11.7x	11.4x	22.0x	19.9x	18.4x	2.4x	2.3x	2.3x
TELUS International (CDA), Inc.	10,201	25.8x	18.8x	16.1x	48.7x	35.2x	28.6x	6.2x	4.6x	4.0x
Accenture Plc Class A	224,222	25.8x	22.6x	20.4x	45.8x	39.2x	34.6x	4.8x	4.2x	3.8x
Booz Allen Hamilton	13,331	16.3x	14.7x	13.7x	23.3x	20.8x	19.0x	1.7x	1.6x	1.5x
CACI International Inc Class A	8,516	13.7x	12.6x	12.0x	17.8x	15.0x	14.3x	1.4x	1.4x	1.3x
DXC Technology Co.	11,978	4.4x	4.4x	4.3x	9.8x	9.4x	7.6x	0.7x	0.7x	0.7x
Genpact Limited	10,851	16.0x	14.6x	13.4x	23.9x	20.9x	18.9x	2.9x	2.7x	2.5x
International Business Machines	156,878	10.3x	8.6x	8.3x	14.1x	11.6x	10.6x	2.1x	2.1x	2.2x
Atos SE	6,096	4.2x	5.3x	4.7x	5.8x	10.2x	8.0x	0.5x	0.6x	0.5x
Capgemini SE	40,591	16.7x	13.7x	12.5x	28.5x	24.7x	21.3x	2.6x	2.2x	2.1x
Sopra Steria Group SA	4,571	10.0x	8.7x	7.9x	21.0x	15.0x	12.7x	1.1x	1.0x	0.9x
Business & IT Services Average		14.1x	12.3x	11.3x	23.7x	20.2x	17.7x	2.4x	2.1x	2.0x

HR Outsourcing		EV/EBITDA				P/E			EV/S	
LifeWorks Inc	2,323	11.6x	11.4x	10.5x	32.4x	NEG	30.6x	2.4x	2.2x	2.1x
Ceridian HCM Holding, Inc.	17,568	>50	>50	>50	>50	>50	>50	20.9x	17.3x	14.8x
Willis Towers Watson	34,012	13.8x	13.2x	13.9x	20.2x	18.2x	17.1x	3.6x	3.6x	3.6x
Aon Plc Class A	73,449	22.4x	19.0x	17.8x	30.5x	25.6x	22.8x	6.6x	6.0x	5.6x
Automatic Data Processing, Inc.	99,621	27.2x	25.1x	23.0x	39.2x	36.6x	32.9x	6.7x	6.4x	6.0x
Paychex, Inc.	44,945	26.7x	24.8x	23.0x	41.3x	38.0x	34.7x	11.1x	10.6x	9.9x
HR Outsourcing Average		20.3x	18.7x	17.7x	32.7x	29.6x	27.6x	8.6x	7.7x	7.0x

Information Services		EV/EBITDA				P/E			EV/S	
Broadridge Financial Solutions, Inc.	24,099	22.7x	20.6x	18.2x	32.3x	28.6x	25.6x	5.1x	4.6x	4.2x
Dye & Durham Ltd.	3,037	NEG	18.6x	14.4x	NEG	>50	>50	34.9x	8.0x	6.2x
Deluxe Corporation	2,215	6.1x	5.5x	4.9x	7.3x	7.5x	7.3x	1.2x	1.1x	1.0x
Information Services Corp	541	11.3x	8.2x	8.1x	19.2x	14.8x	14.0x	4.0x	3.3x	3.2x
Information Services Average		13.4x	13.2x	11.4x	19.6x	17.0x	15.6x	11.3x	4.2x	3.7x

Financial Services Technology		E	V/EBITDA			P/E			EV/S	
Fidelity National Information Services	85,559	16.3x	13.8x	12.5x	20.1x	16.7x	14.5x	6.8x	6.1x	5.7x
Fiserv, Inc.	85,942	15.8x	13.3x	12.1x	22.5x	17.8x	15.3x	6.2x	5.6x	5.2x
Jack Henry & Associates, Inc.	11,424	20.5x	19.2x	17.7x	38.2x	34.6x	31.0x	6.6x	6.2x	5.8x
ACI Worldwide, Inc.	4,816	13.4x	12.6x	11.9x	>50	28.4x	24.6x	3.7x	3.5x	3.4x
Temenos AG	10,274	25.4x	23.9x	21.1x	36.7x	32.4x	28.8x	11.4x	10.4x	9.5x
Global Payments Inc.	44,400	14.8x	12.3x	10.9x	19.5x	15.2x	12.9x	6.6x	5.7x	5.2x
Bottomline Technologies	2,107	21.6x	20.5x	18.7x	39.6x	40.5x	37.9x	4.6x	4.2x	3.8x
Financial Services Technology Average		18.2x	16.5x	15.0x	29.4x	26.5x	23.6x	6.6x	6.0x	5.5x

Diversified Real Estate Services		E	V/EBITDA			P/E		EV/S		
Colliers International Group Inc.	7,433	20.6x	14.3x	12.9x	34.6x	25.1x	23.5x	2.7x	1.9x	1.8x
Altus Group Limited	2,936	29.7x	27.7x	24.1x	39.2x	39.6x	47.5x	5.2x	4.7x	4.2x
CBRE Group, Inc. Class A	37,061	19.9x	13.3x	12.5x	31.9x	19.5x	18.2x	1.6x	1.4x	1.2x
Jones Lang LaSalle Incorporated	15,828	18.4x	11.6x	11.1x	28.0x	15.2x	14.4x	1.8x	1.5x	1.4x
Diversified Real Estate Services Average	ge	22.1x	16.7x	15.2x	33.4x	24.8x	25.9x	2.8x	2.4x	2.1x

Software Focused IT Solutions/VARs		E	V/EBITDA			P/E			EV/GP	
Softchoice Corporation*	1,770	27.0x	26.6x	17.8x	40.4x	46.0x	31.7x	7.4x	6.4x	5.6x
Softcat Plc*	3,583	28.7x	21.0x	20.6x	38.6x	28.1x	28.0x	12.1x	9.3x	8.6x
Crayon Group Holding ASA*	14,614	>50	>50	>50	>50	>50	>50	>50	43.7x	33.4x
Bytes Technology Group Plc*	1,299	31.4x	21.8x	20.1x	42.6x	28.7x	27.1x	13.3x	9.4x	8.6x
SoftwareONE Holding Ltd.*	2,499	12.9x	9.7x	8.2x	15.7x	20.6x	16.3x	11.2x	2.7x	2.4x
Bytes Technology Group Plc* Average		25.0x	19.8x	16.7x	34.3x	30.9x	25.8x	11.0x	14.3x	11.7x
Business Services Average		18 Ox	15.5x	14 0x	28.2x	24 2x	22 1x	6 2 x	5 7x	5 0x

*Software Focused IT Solutions/VARs uses EV/GP metric.

Exhibit 7: SaaS Stocks – Comp Table, 2020 - 2022E

	LTM Revenue	LTM FCF	NTM Revenue	NTM FCF	LTM Rule	NTM Rule	Enterprise		EV/S	
	Growth	Margin	Growth	Margin	Of 40	Of 40	Value (\$MM)	C20	C21E	C22E
Tier 1 SaaS (Rule of 40 > 60)										
Zoom Video Communications	170%	46%	18%	38%	217%	56%	57,605	23.2x	14.6x	12.2x
CrowdStrike Holdings, Inc.	74%	33%	46%	23%	107%	69%	51,534	61.3x	38.0x	27.3x
Shopify, Inc.	71%	11%	33%	15%	82%	48%	199,090	68.0x	43.5x	32.7x
Zscaler, Inc.	56%	25%	41%	23%	81%	64%	46,975	88.1x	59.5x	43.6x
Lightspeed POS, Inc.	142%	-29%	59%	-5%	113%	54%	7,428	37.7x	16.3x	11.1x
DocuSign, Inc.	54%	22%	33%	19%	76%	52%	48,037	34.0x	23.6x	18.1x
Veeva Systems Inc	30%	46%	20%	38%	75%	59%	43,045	30.0x	23.9x	20.0x
Atlassian Corp. Plc	31%	37%	21%	27%	68%	48%	98,722	53.2x	42.0x	33.9x
Twilio, Inc.	65%	-2%	34%	-2%	63%	32%	48,203	27.4x	17.4x	13.2x
ServiceNow, Inc.	31%	29%	26%	31%	60%	57%	128,253	28.4x	21.8x	17.4x
HubSpot, Inc.	45%	18%	32%	12%	63%	45%	37,468	42.4x	29.1x	22.5x
Tier 1 SaaS (Rule of 40 > 60)	Average				-			44.9x	30.0x	22.9x

	LTM Revenue	LTM FCF	NTM Revenue	NTM FCF	LTM Rule	NTM Rule	Enterprise	EV/S			
	Growth	Margin	Growth	Margin	Of 40	Of 40	Value (\$MM)	C20	C21E	C22E	
Tier 2 SaaS (Rule of 40 b	/w 40-60)										
Docebo, Inc.	53%	6%	66%	2%	59%	67%	2,168	34.5x	20.7x	14.3x	
Qualys, Inc. Descartes Systems	13% 15%	43% 41%	13% 16%	37% 38%	56% 56%	50% 54%	4,884 6,930	13.5x 21.3x	11.9x 19.9x	10.5x 16.4x	
Avalara Inc	40%	7%	24%	1%	47%	24%	11,817	23.6x	17.2x	14.0x	
Five9, Inc.	41%	0%	25%	4%	41%	29%	9,458	21.7x	15.7x	12.7x	
Dropbox, Inc.	13%	34%	10%	32%	47%	42%	9,634	5.0x	4.5x	4.1x	
Mimecast Limited	20%	28%	14%	23%	47%	37%	5,370	11.1x	9.4x	8.2x	
Wix.com Ltd.	36%	8%	25%	4%	44%	29%	9,043	9.1x	7.1x	5.9x	
Workday, Inc. VMware, Inc.	17% 8%	26% 34%	19% 8%	24% 28%	43% 42%	43% 36%	68,169 51,085	16.0x 4.4x	13.5x 4.0x	11.3x 3.7x	
Tier 2 SaaS (Rule of 40 b	/w 40-60) Average							16.0x	12.4x	10.1x	

	LTM Revenue	LTM FCF	NTM Revenue	NTM FCF	LTM Rule	NTM Rule	Enterprise	EV/S		
	Growth	Margin	Growth	Margin	Of 40	Of 40	Value (\$MM)	C20	C21E	C22E
Tier 3 SaaS (Rule of 40 b/w)	28-40)									
BlackLine, Inc.	21%	17%	20%	11%	38%	32%	6,462	18.4x	15.2x	12.6x
Zendesk, Inc.	28%	12%	27%	9%	40%	36%	11,587	11.3x	8.7x	6.9x
MongoDB, Inc.	40%	-5%	32%	-6%	35%	26%	33,650	58.4x	42.3x	32.1x
LivePerson, Inc.	30%	-3%	24%	-15%	27%	9%	2,763	7.5x	5.9x	4.6x
Rapid7 Inc.	27%	8%	24%	3%	35%	27%	7,353	17.9x	13.9x	11.3x
Paylocity Holding Corp.	19%	16%	25%	14%	36%	40%	14,235	23.7x	19.6x	15.7x
Q2 Holdings, Inc.	25%	-3%	18%	3%	22%	21%	4,783	11.7x	9.6x	8.2x
Akamai Technologies, Inc.	9%	21%	8%	23%	30%	31%	20,002	6.3x	5.8x	5.3x
Tier 3 SaaS (Rule of 40 b/w :	28-40) Average							19.4x	15.1x	12.1x

	LTM Revenue	LTM FCF	NTM Revenue	NTM FCF	LTM Rule	NTM Rule	Enterprise	EV/S		
	Growth	Margin	Growth	Margin	Of 40	Of 40	Value (\$MM)	C20	C21E	C22E
Tier 4 SaaS (Rule of 40 <28)										
RingCentral, Inc.	34%	3%	26%	6%	38%	31%	21,318	18.0x	13.5x	10.8x
Teradata Corporation	5%	20%	0%	19%	26%	19%	4,998	2.7x	2.6x	2.6x
Anaplan, Inc.	29%	-2%	25%	0%	27%	25%	6,195	14.1x	10.8x	8.6x
Zuora, Inc.	11%	5%	12%	0%	16%	12%	2,392	7.9x	7.1x	6.2x
New Relic, Inc.	12%	-3%	18%	4%	8%	22%	7,016	10.8x	9.3x	8.1x
Kinaxis, Inc.	-1%	10%	25%	13%	9%	38%	4,116	18.4x	16.6x	13.3x
Yext, Inc.	12%	-4%	11%	-1%	8%	10%	1,199	3.4x	3.1x	2.7x
Splunk Inc.	3%	-3%	16%	7%	0%	23%	21,046	9.4x	8.3x	6.9x
Tier 4 SaaS (Rule of 40 <28)	Average							10.6x	8.9x	7.4x
SaaS Average								24.2x	17.5x	13.8x

Important Disclosures

Analyst Certification: Each CIBC World Markets Inc. research analyst named on the front page of this research report, or at the beginning of any subsection hereof, hereby certifies that (i) the recommendations and opinions expressed herein accurately reflect such research analyst's personal views about the company and securities that are the subject of this report and all other companies and securities mentioned in this report that are covered by such research analyst and (ii) no part of the research analyst's compensation was, is, or will be, directly or indirectly, related to the specific recommendations or views expressed by such research analyst in this report.

Potential Conflicts of Interest: Equity research analysts employed by CIBC World Markets Inc. are compensated from revenues generated by various CIBC World Markets Inc. businesses, including the CIBC World Markets Investment Banking Department. Research analysts do not receive compensation based upon revenues from specific investment banking transactions. CIBC World Markets Inc. generally prohibits any research analyst and any member of his or her household from executing trades in the securities of a company that such research analyst covers. Additionally, CIBC World Markets Inc. generally prohibits any research analyst from serving as an officer, director or advisory board member of a company that such analyst covers.

In addition to 1% ownership positions in covered companies that are required to be specifically disclosed in this report, CIBC World Markets Inc. may have a long position of less than 1% or a short position or deal as principal in the securities discussed herein, related securities or in options, futures or other derivative instruments based thereon.

Recipients of this report are advised that any or all of the foregoing arrangements, as well as more specific disclosures set forth below, may at times give rise to potential conflicts of interest.

CIBC World Markets Inc. does and seeks to do business with companies covered in its research reports. As a result, investors should be aware that CIBC World Markets Inc. may have a conflict of interest that could affect the objectivity of this report. Investors should consider this report as only a single factor in making their investment decision.

Analysts employed outside the U.S. are not registered as research analysts with FINRA. These analysts may not be associated persons of CIBC World Markets Corp. and therefore may not be subject to FINRA Rule 2241 restrictions on communications with a subject company, public appearances and trading securities held by a research analyst account.

CIBC World Markets Inc. Stock Rating System

Stock Ratings	Abbreviation	Description
Outperformer	OP	Stock is expected to outperform similar stocks in the coverage universe during the next 12-18 months.
Neutral	NT	Stock is expected to perform in line with similar stocks in the coverage universe during the next 12-18 months.
Underperformer	UN	Stock is expected to underperform similar stocks in the coverage universe during the next 12-18 months.
Tender	TR	Shareholders are advised to tender shares to a specific offer as we do not believe a superior offer will materialize.
Not Rated	NR	CIBC World Markets does not maintain an investment recommendation on the stock.
Restricted	R	CIBC World Markets is restricted (due to potential conflict of interest) from rating the stock.
Sector Ratings	Abbreviation	Description
Overweight	0	Sector is expected to outperform the broader market averages.

Sector is expected to equal the performance of the broader market averages.

Sector is expected to underperform the broader market averages.

None NA Sector rating is not applicable.

Note: Broader market averages refer to S&P 500 in the U.S. and S&P/TSX Composite in Canada.

Marketweight

Underweight

Μ

U

CIBC World Markets Inc. Price Chart

For price and performance charts, please visit CIBC on the web at <u>https://researchcentral.cibccm.com/#/disclaimer-central-new</u> or write to CIBC World Markets Inc., 161 Bay Street, 4th Floor, Toronto, ON M5H 2S8, Attn: Research Disclosure Chart Request.

Important Disclosure Footnotes

For important disclosure footnotes for companies mentioned in this report that are covered by CIBC World Markets Inc., click here: <u>CIBC Disclaimers & Disclosures</u>

Companies mentioned in the report but not listed are not covered by fundamental research at CIBC.

Ratings Distribution*: CIBC World Markets Inc. Coverage Universe

(as of 25 Nov 2021)	Count	Percent	Inv. Banking Relationships	Count	Percent
Outperformer	164	57.3%	Outperformer	164	100.0%
Neutral	114	39.9%	Neutral	113	99.1%
Underperformer	8	2.8%	Underperformer	8	100.0%
Tender	0	0.0%	Tender	0	0.0%
Restricted	15	5.2%	Restricted	15	100.0%

Important disclosures for each issuer can be found by visiting the Research Central website at https://researchcentral.cibccm.com/#/disclaimer-central-new and then entering the issuer name. Access to our research dissemination policy can be found on the same website at https://researchcentral.cibccm.com/#/disclaimer-central.cibccm.com/#/dissemination-policy. These important disclosures can also be obtained by writing to CIBC World Markets Inc., 161 Bay Street, 4th Floor, Toronto, ON M5H 2S8, Attention: Research Disclosures Request.

Access to CIBC Equity Research

Clients may access CIBC Equity Research online at Research Central at <u>https://researchcentral.cibccm.com/</u>, or at the following research aggregators: Bloomberg, Refinitiv, Capital IQ, and FactSet.

Legal Disclaimer

This report is issued and approved for distribution by (a) in Canada, CIBC World Markets Inc., a member of the Investment Industry Regulatory Organization of Canada ("IIROC"), the Toronto Stock Exchange, the TSX Venture Exchange and a Member of the Canadian Investor Protection Fund, (b) in the United Kingdom, CIBC World Markets plc, is Authorised by the Prudential Regulation Authority and regulated by the Financial Conduct Authority and the Prudential Regulation Authority, (c) in Australia to wholesale clients only, CIBC Australia Ltd, a company regulated by the ASIC with AFSL license number 240603 and ACN 000 067 256, and (d) in Japan, CIBC World Markets (Japan) Inc., a registered Type 1 Financial product provider with the registration number Director General of Kanto Finance Bureau #218 (collectively, "CIBC World Markets") and (e) in the United States either by (i) CIBC World Markets Inc. for distribution only to U.S. Major Institutional Investors ("MII") (as such term is defined in SEC Rule 15a-6) or (ii) CIBC World Markets Corp., a member of the Financial Industry Regulatory Authority ("FINRA"). U.S. MIIs receiving this report from CIBC World Markets Inc. (the Canadian broker-dealer) are required to effect transactions (other than negotiating their terms) in securities discussed in the report through CIBC World Markets Corp. (the U.S. broker-dealer). CIBC World Markets Corp. accepts responsibility for the content of this research report.

This report is provided, for informational purposes only, to institutional investor and retail clients of CIBC World Markets in Canada, and does not constitute an offer or solicitation to buy or sell any securities discussed herein in any jurisdiction where such offer or solicitation would be prohibited. This document and any of the products and information contained herein are not intended for the use of Retail investors in the United Kingdom. Such investors will not be able to enter into agreements or purchase products mentioned herein from CIBC World Markets plc. The comments and views expressed in this document are meant for the general interests of wholesale clients of CIBC Australia Ltd.

This report has been prepared by the CIBC group and is issued in Hong Kong by Canadian Imperial Bank of Commerce, Hong Kong Branch, a registered institution under the Securities and Futures Ordinance, Cap 571 (the "SFO"). This report is intended for "professional investors" only (within the meaning of the SFO) and has been prepared for general circulation and does not take into account the objectives, financial situation or needs of any recipient. Any recipient in Hong Kong who has any questions or requires further information on any matter arising from or relating to this report should contact Canadian Imperial Bank of Commerce, Hong Kong Branch at Suite 3602, Cheung Kong Centre, 2 Queen's Road Central, Hong Kong (telephone number: +852 2841 6111). Orders for Hong Kong listed securities will be executed by Canadian Imperial Bank of Commerce, Hong Kong Branch. Canadian Imperial Bank of Commerce, Hong Kong Branch has entered into an arrangement with its broker-dealer affiliates worldwide to execute orders for securities listed outside of Hong Kong for Hong Kong clients.

This report is intended for distribution in Singapore solely to "institutional investors" (within the meanings of the Financial Advisers Act (Chapter 110 of Singapore)).

The securities mentioned in this report may not be suitable for all types of investors. This report does not take into account the investment objectives, financial situation or specific needs of any particular client of CIBC World Markets. Recipients should consider this report as only a single factor in making an investment decision and should not rely solely on investment recommendations contained herein, if any, as a substitution for the exercise of independent judgment of the merits and risks of investments. The analyst writing the report is not a person or company with actual, implied or apparent authority to act on behalf of any issuer mentioned in the report. Before making an investment decision with respect to any security recommended in this report, the recipient should consider whether such recommendation is appropriate given the recipient's particular investment needs, objectives and financial circumstances. CIBC World Markets suggests that, prior to acting on any of the recommendations herein, Canadian retail clients of CIBC World Markets contact one of our client advisers in your jurisdiction to discuss your particular circumstances. Non-client recipients of this report who are not institutional investor clients of CIBC World Markets should consult with an independent financial advisor prior to making any investment decision based on this report or for any necessary explanation of its contents. CIBC World Markets will not treat non-client recipients as its clients solely by virtue of their receiving this report.

Legal Disclaimer (Continued)

Past performance is not a guarantee of future results, and no representation or warranty, express or implied, is made regarding future performance of any security mentioned in this report. The price of the securities mentioned in this report and the income they produce may fluctuate and / or be adversely affected by exchange rates, and investors may realize losses on investments in such securities, including the loss of investment principal. CIBC World Markets accepts no liability for any loss arising from the use of information contained in this report, except to the extent that liability may arise under specific statutes or regulations applicable to CIBC World Markets.

Information, opinions and statistical data contained in this report were obtained or derived from sources believed to be reliable, but CIBC World Markets does not represent that any such information, opinion or statistical data is accurate or complete (with the exception of information contained in the Important Disclosures section of this report provided by CIBC World Markets or individual research analysts), and they should not be relied upon as such. All estimates, opinions and recommendations expressed herein constitute judgments as of the date of this report and are subject to change without notice.

Nothing in this report constitutes legal, accounting or tax advice. Since the levels and bases of taxation can change, any reference in this report to the impact of taxation should not be construed as offering tax advice on the tax consequences of investments. As with any investment having potential tax implications, clients should consult with their own independent tax adviser.

This report may provide addresses of, or contain hyperlinks to, Internet web sites. CIBC World Markets has not reviewed the linked Internet web site of any third party and takes no responsibility for the contents thereof. Each such address or hyperlink is provided solely for the recipient's convenience and information, and the content of linked third party web sites is not in any way incorporated into this document. Recipients who choose to access such third-party web sites or follow such hyperlinks do so at their own risk.

Although each company issuing this report is a wholly owned subsidiary of Canadian Imperial Bank of Commerce ("CIBC"), each is solely responsible for its contractual obligations and commitments, and any securities products offered or recommended to or purchased or sold in any client accounts (i) will not be insured by the Federal Deposit Insurance Corporation ("FDIC"), the Canada Deposit Insurance Corporation or other similar deposit insurance, (ii) will not be deposits or other obligations of CIBC, (iii) will not be endorsed or guaranteed by CIBC, and (iv) will be subject to investment risks, including possible loss of the principal invested. The CIBC trademark is used under license.

© 2021 CIBC World Markets Inc. and CIBC World Markets Corp. All rights reserved. Unauthorized use, distribution, duplication or disclosure without the prior written permission of CIBC World Markets is prohibited by law and may result in prosecution.